



Job Description

Quality Manager

Date Posted: July 2019

Supervised By: Vice President of Supply Chain and Operations

Supervises: None at this time but could change in the future

Location: Holland, Michigan

Travel: Estimated at 20-30% of the time

Vehicle: This position is not included in the company vehicle program

Duties & Responsibilities:

This is a new position created as part of our North America operations. This position will be responsible for developing and launching a regional quality system that fits in the existing framework of an already implemented global quality system. The key focus of this role will be supplier facing but will interact with other key functions such as Engineering and our Product Business Units. The following will be key responsibilities but are not limited to:

- Establishing and documenting basic supplier quality processes
- Develop 1st part inspection process
- Launching a regional QMS software system (as part of a global system)
- Establishing and executing proper sorting and containment processes
- Engagement with engineering for appropriate key characteristics on drawings
- Complaint management and engagement with suppliers for root cause and establishing corrective actions
- Follow up and monitoring of corrective actions at suppliers
- Evaluate supplier facilities for assessing quality systems

Qualifications:

- Bachelor's degree with a preference for technical training
- 5-10 years of quality or technical experience in a manufacturing environment
- Experience leading teams
- Good communication skills and ability to interact across different cultures
- Strong negotiating skills
- Excellent analytical skills problem-solving techniques
- Prior experience with sheet metal fabrication, stamping, and injection molding
- Familiarity with ISO quality control procedures
- Strong written and verbal communication skills
- Proactive problem solver
- Experience with QMS system
- Working knowledge of common PC software including MS Word, MS Excel, MS PowerPoint, and MS Project

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